

## CURRICULUM VITAE

**Susan P. Cran**

(BSW, M.Ed., EdD., RRP, CCRC)

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### ACADEMIC QUALIFICATIONS

- 2008 Doctor of Education (GDER), University of Calgary
- 1994 Master of Education (Educational Psychology), University of Calgary
- 1986 Bachelor of Social Work, University of Calgary
- 1977 Diploma of Social Work, Caribou College, Kamloops, BC.

### CERTIFICATIONS

- 1993 Canadian Certified Rehabilitation Counselor (CCRC)
- 1993 Registered Rehabilitation Professional (RRP)

### AWARDS

Canadian Association of Rehabilitation Professionals Fellowship Award -2004

### PROFESSIONAL AFFILIATIONS:

- Past President, CARP 2002 -2003
- National President, CARP 2000 -2002
- National President Elect, CARP 1999 - 2000
- President, CARP Alberta 1998 - 2000
- Director, CARP Alberta 1997 - 1998
- Board Member, Champions Career Centre 2000- 2001
- Board Member, Alberta Centre for Entrepreneurs with Disabilities (ACED) 1998 - 2000
- Commission on Rehabilitation Counselor Certification (CRCC) Member since 1993
- Canadian Association of Rehabilitation Professionals (CARP)
- Member since 1993

### KEY NOTE AND INVITED ADDRESSES

1. Cran, S.P. (2003). **Canadian Code of Ethics for Rehabilitation Professionals**, Keynote address for the Australian Society of Rehabilitation Counselors (ASORC), National Conference: Evolution & Revolution: The Changing Profession of Rehabilitation Counseling. Sydney, Australia.
2. Cran, S.P. (2003). **International Disability Educational Opportunity**, NCRE National Conference, From Action to Outcome: Leading the Nation by Example, Tucson, Arizona.
3. Cran, S.P. (2002). **Ethical Rehabilitation Practices Across Borders & Disciplines**, CARP National Conference, Ottawa, Ontario.

4. Cran, S.P. (2002). **Crossing Borders: An International Option for Credentialing?** - National Council of Rehabilitation Educators (NCRE) Annual Conference, Tucson, Arizona.
5. Cran, S.P. (2002). **Career Laddering: Professional Development** – WCB Vocational Services 2<sup>nd</sup> Annual Conference, Nipawin, Saskatchewan.
6. Cran, S.P. & Pettifor, J. (2001). **Ethics Alive: A Journey Towards a Canadian Code of Ethics for Rehabilitation Professionals** – CARP National Conference, Halifax, Nova Scotia.
7. Cran, S.P. & Crocker, C. (2001). **Putting it All Together: A Canadian Perspective on Professional Education, Career Ladders & Certification** – National Council of Rehabilitation Educators (NCRE), Tucson, Arizona.
8. Cran, S.P. (2000). **Supported & Self-Directed Employment Initiatives**, - LifeTech Conference, Medicine Hat, Alberta.

## PROFESSIONAL PUBLICATIONS

1. Cran, S.P. (2003). **CARP National represented, “Down under”**, *Rehab Review, Winter 2003, Vol. XXIV, Number 8.*
2. Cran, S.P. (2002). **National vision reflected in achievements**, *Rehab Review, Summer 2002, Vol. XXIII, Number 2.*
3. Cran, S.P. (2002). **A professional code of ethics: From ideals to practice**, *Rehab Review, Spring 2002, Vol. XXIII, Number.*
4. Cran, S.P. (2001). **To be or not to be: The issues of professional regulation”**, *Rehab Review, Fall 2001, Vol. XXII, Number 3.*
5. Cran, S.P. (2001). **Reflections of a rehabilitation odyssey**, *Rehab Review, Summer 2001, Vol. XXII, Number 2.*
6. Cran, S.P. (2001). **Crossing borders: A Canadian and US perspective on education and credentialing**, *Rehab Review, Spring 2001, Vol. XXI, Number 1.*
7. Cran, S.P. (2001). **Forging new ground: CARP’s horizon expands with non-profit, private for profit, and public sector membership**, *Rehab Review, Winter 2001, Vol. XXII, Number 4.*
8. Cran, S.P. (2000). **One more step: Partnerships and alliances between specializations**, *Rehab Review, Fall 2000, Vol. XXI, Number 3.*
9. Cran, S.P. (2000). **Strategic alliances: Are we ready yet?”** *Rehab Review, Summer 2000, Vol. XXI, Number 2.*
10. Cran, S.P. (2000). **Doing Diversity**, *Rehab Review, Winter 2000. Vol. XXI, Number 4.*

## CURRENT APPOINTMENTS

**Academic**                      **Instructor**, Community Rehabilitation & Disability Studies Program (CRDS), Faculty of Education, University of Calgary, (since 1996).  
**Student Advisor**, CRDS, provide student advising to on campus BCR students, (since 1996).

**CRDS Graduate Specialization Coordinator**, GDER, Faculty of Education. Coordinate all aspects of the Master's distance education initiative such as student marketing across Canada, student course advising and admissions, (since 1996).

## **PREVIOUS EMPLOYMENT**

### ***VOCATIONAL REHABILITATION MANAGER***

#### **Associative Rehabilitation Inc.**

Calgary, Alberta (1992 to 1996)

Responsibilities include completing casework as assigned, training and ongoing supervision of regional staff, as well as all aspects of consultants' workloads. Assess disabled individuals' needs and implement rehabilitation plans within the parameters outlined by physicians and clients. Assist in counselling, retraining and job placement. Prepared Future Cost of Care & Extraordinary Expense reports for legal counsel in catastrophic legal cases. In addition, assisted in planning and executing regional marketing programs. Planning for and recruiting regional staff. Oversaw day-to-day operations and supervision of administrative staff. (Accounts include: Life & Health Insurance, Property & Casualty Insurance & Legal).

### ***SESSIONAL INSTRUCTOR***

#### **Community Rehabilitation & Disability Studies Program**

**University of Calgary – Faculty of Education** (1995 to 1996)

Developed course curriculum and delivery of CORE 473 Career Development and Disabilities for the Bachelor of Community Rehabilitation & Disability Studies degree

### ***EMPLOYMENT COUNSELLOR***

#### **Workers' Compensation Board**

Calgary, Alberta (1989 to 1992)

Assist injured workers in returning to physically suitable employment. Completed assessments, provided vocational counselling, completed financial administration and was a liaison with both external and internal resources. Other duties included liaison person for Foothills Hospital, Claims Manager. Education coordinator for all Employment Counselors and member of Stakeholder Education Committee (delivered presentations to external employer groups).

### ***SOCIAL WORKER***

#### **Canadian Forces Base Calgary**

Calgary, Alberta (1988 to 1989)

Assisted and advised the Commander I CBG/CFB Calgary, Unit Commanding officers and the individual serviceperson and/or family regarding social work services. Provided marital and individual counselling. Completed referrals to appropriate external resources. Conducted consultations and presentations within the military and civilian community.

**COORDINATOR/MANAGER**

**Calgary Outreach Services/VRRRI**

Calgary, Alberta (1979 to 1986)

Supervised personnel to deliver a short-term intensive program for individuals with developmental disabilities experiencing behavioral/emotional difficulties. Managed overall operations of a community residence for individuals with developmental handicaps. Recruited and supervised staff. Program development and implementation of government funding proposals, financial administration and liaison with community resources.

**COMMUNITY INVOLVEMENT**

President - Pinebrook Homeowner's Association 1992 – 1995

Chair – Pinebrook Golf & Country Club, Junior golf program 1992 - 1998